



# Disney Cruise Line Pampers Guests with Concierge Services and Amenities

CELEBRATION, Fla. – Disney Cruise Line takes luxury cruising to the next level with an innovative pre-arrival planning service and deluxe onboard offerings and amenities, available to all concierge guests.

## **Pre-Arrival Concierge Service**

For guests who book a concierge stateroom or suite, the service begins before they even set sail. Disney Cruise Line Concierge Services Specialists assist in planning every cruise detail to perfection – whether a romantic dinner, an exciting Port Adventure (Disney Cruise Line shore excursion), an indulgent spa treatment, nursery care for little ones or dining room seating preference.

Concierge Services Specialists begin working with concierge guests 130 days prior to their sail date and are available weekdays via a toll-free number or e-mail.

## **Onboard Concierge Service**

On cruise day, the concierge experience extends to the terminal where concierge guests have priority check-in and boarding at a dedicated check-in window. Onboard, they are guests of honor at a private welcome concierge lunch. Concierge guests are given a personalized itinerary for each day of their cruise on the Disney Cruise Line Navigator App and receive daily in-room amenities.

The personalized service continues with concierge service to arrange Port Adventures, specialty dining reservations, spa appointments, nursery care and ocean-side spa treatments in a beach cabana on Disney's private island, Castaway Cay. The onboard concierge team will also assist in planning special occasions and celebrations as well as arrange in-suite dining.

Guests in concierge will also be provided with a pre-dinner cocktail offering delivered directly to their room. Guests can choose from the cocktail of the day or other offerings of wine, champagne and spirits.

Concierge guests also benefit from priority tendering in ports of call, where applicable, 100 MB of complimentary Wi-Fi internet access per stateroom, complimentary popcorn in the Buena Vista Theater and priority debarkation.

## **Concierge Suites and Staterooms**

Concierge suites and staterooms on Disney Cruise Line provide the ultimate in comfort and luxury. Each is lavishly appointed and designed with upscale furnishings. Many connect to another stateroom, creating an exceptionally spacious living area for larger groups and families.

Each concierge suite and stateroom has a generous private verandah and living room. Living areas and master bedrooms have high-definition LCD televisions and additional USB outlets for personal device charging. All suites have at least two bathrooms and walk-in closets.

Concierge suite and stateroom bathrooms are designed with opulent granite and marble finishes and provide a selection of luxury Elemis products. Other amenities include fine, 1000 percent Egyptian cotton Frette bed linens, fluffy Frette feather duvets and sublimely soft bathrobes and slippers. Concierge suites' master bedrooms feature custom premium plush pillow top mattresses and feather and down duvets.

To assure a restful, dream-filled night's sleep, a Pillow Menu is offered exclusively to concierge guests. Guests may choose from a selection of specialty pillows, including goose down, therapeutic memory foam, temperature balancing and snore reducing, as well as opt for silk pillow cases.

### **Concierge Lounge and Private Sun Deck**

On the Disney Magic, Disney Wonder, Disney Dream and Disney Fantasy, all suite and concierge stateroom guests enjoy the quiet comfort of a Concierge Lounge and private sun deck.

The Concierge Lounge is the perfect place to relax, sip a cocktail, access the Internet and enjoy complimentary food and beverage presentations throughout the day. Here, the concierge service team provides personalized attention to guests, including reservations and assistance to help customize their cruise.

On the private sun deck, concierge guests can soak up the sun in an exclusive, peaceful oasis with comfortable lounge chairs, complimentary suntan lotion, cool face cloths and a dedicated concierge pool deck host.

To learn more about Disney Cruise Line or to book a vacation, visit [disneycruise.com](https://disneycruise.com), call Disney Cruise Line at 888-325-2500 or contact a travel agent.

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